IFMA™ San Fernando Valley Chapter
International Facility Management Association
LEARN, CONNECT, ADVANCE

Irene Thomas-Johnson
Chapter President

Rodney Stone
Programs Chair
President of AV firm ClearTech
Leader in integrated AV systems, videoconferencing, and managed AV services
Corporate and higher education clients include Sempra Energy, SDG&E, JPL/NASA, Southern California Gas Co., Pepperdine University, Caltech
Longtime IFMA member serving on the LA Chapter Board, and an IFMA Workplace Evolutionary (WE) leader for LA
Executive Committee, Commission on Voluntary Service & Action (CVSA)
Lisa Perrine, Ed.D.
CEO, Cibola Systems

- CEO/Owner of Cibola Systems since 1991
- Communication Strategist, Experience Designer, AV Consultant
- Completed over 1,000 project engagements
- Clients include the Annenberg Foundation, Henkel, Pacific Life, SAG-AFTRA, Sony Music
- MBA and Doctorate from Pepperdine University, BA Design from CSULB
- Nonprofit board service includes Girl Scouts, Mission Hospital, United Way
IFMA San Fernando Valley Chapter Presents

How COVID-19 Changes the Way We Meet
Now and in the Future
Scenarios for the COVID-19 Future

Virus hotspots pop up wherever people return to work, forcing more shutdowns.

Public health authorities keep physical distancing guidelines in place until 2021.

People return to productive activities, taking new precautions.

People start confidently returning to their jobs in July 2020.

Arik Ben-Zvi & Steven Weber, UC Berkeley School of Information
Question: Which of these four scenarios do you believe is most likely?

A. More work shutdowns due to virus hotspots
B. Physical distancing guidelines until 2021
C. Return to productivity with precautions
D. Confident return to work by July 2020
Facility Managers are Expanding Their Professional Contributions

“Facility managers can play a critical role in advising companies not just where the work gets done but how it gets done.”

Sandy Burud, Working Away from the Office: Implications for the Facilities Manager, FMLink
CDC’s New Recommendations* for Safe Meeting Places

- Natural Ventilation
- 100% Outside Air
- Outdoor Meetings
- Six Feet Between Seats
- Washable Surfaces

The Other Dimension of Meeting Safety

Image Credit: hollyfisherspencecreative
Psychological Safety in Meetings

**AUTONOMY:** Having freedom of expression and movement

**SELF-ESTEEM:** Being recognized and respected for contributions

**BELONGING:** Feeling welcomed and accepted by the group
“Flexibility, which gives employees greater choice about when and where they work, is essential to being seen as a great place to work.”

Sandy Burud, Working Away from the Office: Implications for the Facilities Manager, FMLink
Meeting Technologies are Evolving

Picturephone

Zoom
Telepresence Robots
2002 - 2013

iRobot Roomba

Beam
Telepresence Robots

✓ Hybrid Presence
✓ Privacy
✓ Inclusiveness
Virtual Meeting Assistants
2014 - 2020

Amazon Alexa

Cisco Voicea
Virtual Meeting Assistants

✓ Hybrid Presence
✓ Privacy
✓ Inclusiveness
✓ Self Confidence

Cisco Voicea
Augmented Reality Meeting Rooms
2016 - 2019

Pokemon

Spatial
Augmented Reality Meeting Rooms

✓ Hybrid Presence
✓ Privacy
✓ Inclusiveness
✓ Collaborative Tools
Question: Which meeting technology would your organization most likely adopt?

A. Telepresence Robots
B. Virtual Meeting Assistants
C. Augmented Reality Meeting Rooms
Creating a Flexible Workplace that Enhances Communication is a Team Effort

“Broaden the conversation...The team can help figure out how to configure flexible space...and how to convey essential information across dispersed teams.”

Sandy Burud, Working Away from the Office: Implications for the Facilities Manager, FMLink
Michael Kimes, Senior Project Manager
Information and Technology, JPL

• 11 years as a project and program manager supporting JPL as a contractor and as a direct employee
• Projects include facility, IT and process improvement
• Now leads efforts to update conference room equipment standards and security
• Currently developing new standards to support a greater work from home environment
Jim Lotta, Senior Project Manager
Facilities Capital Programs, SoCalGas

- 18 years at Hughes Communications, Senior Director of Administration
- 17 years at SoCalGas, Senior Project Manager in Facilities Capital Programs
- Projects include ground up construction, ADA compliance, infrastructure upgrades, mechanical, electrical and tenant improvements
- Alum of CSULB’s School of Business Administration.